

## Client / End User Environment

---

 [supportcenter.nc4.com/hc/en-us/articles/217478748-Client-End-User-Environment](https://supportcenter.nc4.com/hc/en-us/articles/217478748-Client-End-User-Environment)

E Team is a browser-based application.

### Minimum Hardware Requirements

- Intel I-5
- 4 Gb RAM
- 1280 x 720 monitor resolution
- Color monitor capable of 16-bit color

### Software Requirements

- Microsoft® (Windows XP, Vista, Windows 7, Windows 10)
- Approved to operate with Microsoft Internet Explorer IE 9, 10, 11, Firefox 44+, Google Chrome 48+.

*ARE running on Crystal Reports 2008 requires a workaround for Microsoft IE9. Please contact [support@NC4.us](mailto:support@NC4.us) for assistance.*

### Client Browser Settings

#### Privacy Setting

1. From your web browser, click **Tools**.
2. Under Tools, click **Internet Options**.
3. Under Internet Options, click on the **Privacy**
4. Under the Privacy tab, check the *If the setting is on High or Maximum*, reduce down to Medium High.

#### Browsing History Setting

1. From your web browser, click **Tools**.
2. Under Tools, click **Internet Options**.
3. Under Internet Options, click on the **General**
4. Under Browsing history, click on the **Settings**
5. Under Check for newer versions of stored pages, select *Every time I visit the webpage*.

#### Advanced Setting

1. From your web browser, click **Tools**.
2. Under Tools, click **Internet Options**.
3. Under Internet Options, click on the **Advanced**
4. Under the Advanced tab, ensure that the box for Java Runtime Environment has 4.2\_08 or a later version selected.

### Clients Using Microsoft XP with Service Pack 2 or Vista with Service Pack 1

#### Pop-up Blockers

1. From your web browser, click **Tools**.
2. Under Tools, click **Pop-up Blocker**.
3. Either turn the Pop-up Blocker to **Off**, or
4. When the Pop-up Blocker is turned **On**, set at "Medium: Block most automatic pop-ups".

*If you use an add-on toolbar that has a pop-up blocker feature, you must turn off the pop-up blocker.*

#### Firewall

Windows XP Service Pack 2 and Vista Service Pack 1 automatically install a firewall as part of the normal installation process. In order for the E Team application to work properly and avoid conflicts with your company's firewall, it is strongly recommended that this be turned off.

1. From your desktop, right click on **Network Places**, and then click on **Properties**.
2. From the options provided, right click on **Local Area Connection**, and then click on **Properties**.
3. Click on the **Advanced**
4. Under the Advanced tab, click on the **Settings** button for Windows

5. It is recommended that you turn the firewall setting to **Off**.

*Internet safety will be secured through your organization's firewall system.*